

# Highlights Report **ACLEI**



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# RESPONSE RATE: 68%

#### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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## **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT IS MORE
THAN SIMPLY JOB
SATISFACTION OR
COMMITMENT TO AN
ORGANISATION. IT IS
THE EXTENT TO
WHICH EMPLOYEES
ARE MOTIVATED,
INSPIRED AND
ENABLED TO IMPROVE
AN ORGANISATION'S
OUTCOMES.

0	YOUR EMPLOYEE ENGAGEMENT	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
	INDEX SCORE			+2	+8🚱	+5	+8�
	Overall, I am satisfied with my job	89	89%	+80	+16 🚱	+13 🐼	+17 🐼
SAY	I am proud to work in my agency	92	92%	+3	+16 🐼	+10 🐼	+16 🔂
Ś	I would recommend my agency as a good place to work	82 11	82%	+3	+14 🚱	+9 <b>0</b>	+18 🕢
	I believe strongly in the purpose and objectives of my agency	97	97%	-1	+13 🕥	+9 <b>0</b>	+11 🐼
STAY	I feel a strong personal attachment to my agency	67 22 11	<b>67</b> %	+1	+7 <b>0</b>	+2	+6 🗗
ST	I feel committed to my agency's goals	97	97%	0	+14 🕥	+12 🐼	+14 🚱
	I suggest ideas to improve our way of doing things	97	97%	+10 🕥	+11 🟠	+80	<b>+9</b>
STRIVE	I am happy to go the 'extra mile' at work when required	92	92%	-2	+2	0	+2
STR	I work beyond what is required in my job to help my agency achieve its objectives	92	92%	+7 <b>•</b>	+12 🚱	+11 🐼	+12 🗗
	My agency really inspires me to do my best work every day	79 14	<b>79</b> %	+8 <b>₽</b>	+22 <b>0</b>	+18 🐼	+25♠

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative





## **LEADERSHIP - IMMEDIATE SUPERVISOR**



# IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

-0-	YOUR IMMEDIATE SUPERVISOR INDEX	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
	SCORE			+3	+4	+3	+5♠
	My supervisor engages with staff on how to respond to future challenges	89	89%	+11 🕢	+10 🕥	+11 🕢	+13 🚱
sor	My supervisor can deliver difficult advice whilst maintaining relationships	82 11	82%	+6 <b>☆</b>	+4	+4	+6♠
Supervisor	My supervisor invites a range of views, including those different to their own	85 8	85%	+5♠	+4	+2	+6�
Immediate	My supervisor encourages my team to regularly review and improve our work	86	86%	+6 <b>♠</b>	+5♠	+6 <b>♠</b>	+9 <b>♠</b>
<u>Ē</u>	My supervisor is invested in my development	82 11	82%	+8♠	+7♠	+6 <b>♠</b>	+9♠
	My supervisor ensures that my workgroup delivers on what we are responsible for	90	90%	+6 <b>☆</b>	+4	+3	+6�
	Other similar questions						
	My supervisor provides me with helpful feedback to improve my performance	85 10	85%	+10 🕥	+80	+90	+11 🕥
	My immediate supervisor encourages me	76 17 7	<b>76</b> %	+9♠	0	-1	+2
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS COMPARATOR	THAN		Positive Neu	ıtral Negative	

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Australian Public Service Commission

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## **LEADERSHIP - SES MANAGER**



#### SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

_	YOUR SES MANAGER LEADERSHIP INDEX	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
	SCORE			-3	+7 <b>0</b>	+5 <b>☆</b>	+80
	My SES manager clearly articulates the direction and priorities for our area	78 12 10	<b>78</b> %	-1	+10 🔷	+80	+15 🚱
	My SES manager presents convincing arguments and persuades others towards an outcome	74 18 8	<b>74</b> %	-4	+12 🔷	+80	+12 🕢
Manager	My SES manager promotes cooperation within and between agencies	85 14	85%	0	+19 🚱	+14 🚱	+20 <b>0</b>
SES M	My SES manager encourages innovation and creativity	77 19	<b>77</b> %	-3	+12 🔷	+10 🐼	+15 🐼
	My SES manager creates an environment that enables us to deliver our best	77 15 8	<b>77</b> %	-5♥	+13 🚱	+10 🗗	+17 🐼
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	88 10	88%	+4	+15 ♠	+11 🐼	+17 🐼
	Other similar questions						
	In my agency, the SES work as a team	82 9 9	82%	+11 🚱	+29 <b>6</b>	+29♠	+35♠
	In my agency, the SES clearly articulate the direction and priorities for our agency	81 8 11	81%	+3	+18 🚱	+19 ♠	+27 <b>₲</b>
	In my agency, communication between SES and other employees is effective	83 8 8	83%	+6 🚱	+30 春	+30 ♠	+37♠
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	75 15 10	<b>75</b> %	-	+10 🗗	+5 <b>0</b>	+14 🚱
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS COMPARATOR	S THAN		Positive Ne	utral Negative	

Australian Government
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#### **COMMUNICATION AND CHANGE**



#### COMMUNICATION

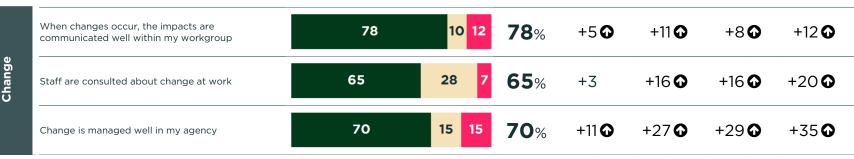
THE
COMMUNICATION
SCORE MEASURES
COMMUNICATION
AT THE INDIVIDUAL,
GROUP AND
AGENCY LEVEL.

<b>9</b>	YOUR COMMUNICATION 75 INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
				+1	+7 <b>①</b>	+6 🕶	+10 春
tion	My supervisor communicates effectively	84 10	84%	+5♠	+3	+3	+6 🚱
Communication	My SES manager communicates effectively	78 12 10	<b>78</b> %	-6♥	+9 <b>0</b>	+6 <b>⊙</b>	+14 🐼
Соп	Internal communication within my agency is effective	82 12	82%	+80	+26♠	+25♠	+35♠

#### **CHANGE**

EFFECTIVE
COMMUNICATION IS
AN IMPORTANT
PART OF ANY
CHANGE PROCESS.
NOTE THESE
QUESTIONS DO NOT
CONTRIBUTE TO
THE ABOVE INDEX
SCORE.

#### Other similar questions



KEY AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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## **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	88 10	88%	+2	<b>+9</b>	+6♠	+80
I have a choice in deciding how I do my work	83 11	83%	+7 <b>₲</b>	+19 🐼	+8•	+12 🕢
Where appropriate, I am able to take part in decisions that affect my job	81 12	81%	+4	+12 🕢	+7 <b>0</b>	+12 🕢
I am clear what my duties and responsibilities are	79 15	<b>79</b> %	-6♥	0	-2	+1
I am satisfied with the recognition I receive for doing a good job	77 11 12	<b>77</b> %	-1	+10 🐼	+6♠	+11 🐼
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	48 16 36	48%	-22♥	-4	-6♥	-4
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	89	89%	-5♥	+15 ♠	+9 <b></b>	+10 🐼
I am satisfied with the stability and security of my job	89	89%	-5♥	+7 <b>0</b>	+10 🐼	+14 🚱
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	99	99%	+4	+20 🖸	+14 🚱	+18 🚱

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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## **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	58 33 10	<b>58</b> %	-1	-4	0	+4
I understand how my role contributes to achieving an outcome for the Australian public	96	96%	+3	+4	+3	+5 <b>☆</b>
I believe strongly in the purpose and objectives of the APS	95	95%	+3	+10 🚱	+10 🚱	+13 🚱
	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What best describes your current workload?						
Well above capacity – too much work		28%	0	+4	+6 🐼	+1
Slightly above capacity - lots of work to do		<b>33</b> %	-7 <b>©</b>	-7♥	-7♥	-6♥
At capacity – about the right amount of work to do		22%	-3	<b>-7♥</b>	-80	-4
Slightly below capacity - available for more work		13%	+80	+7 <b>•</b>	+6 <b>☆</b>	+60
Well below capacity - not enough work		4%	+2	+3	+3	+2

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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## **INCLUSION AND FLEXIBLE WORKING**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	79 11 10	<b>79</b> %	-8♥	0	-1	+4
My supervisor actively ensures that everyone can be included in workplace activities	88	88%	+6 <b>☆</b>	+4	+4	+6♠
I receive the respect I deserve from my colleagues at work	85 8 7	85%	+3	+3	+2	+6♠
	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		11%	+2	-3	-4	-4
Flexible hours of work		<b>33</b> %	-2	+5♠	-2	+2
Compressed work week		4%	+4	+1	+1	-1
Job sharing		0%	0	0	0	-1
Working away from the office/working from home		<b>85</b> %	-3	+28	+15 🐼	+19 🔷
None of the above		8%	+1	<b>-17 ♥</b>	-9 <b>0</b>	-10 👁
	EAST 5 PERCENTAGE POINTS LESS THAN PARATOR		Posit	ive Neutral Neg	gative	

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## **ENABLING INNOVATION**



# **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

$\bigcirc$	YOUR ENABLING INNOVATION INDEX SCORE	RESPONSE SO	CALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL +4	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES +5
	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	82	14	82%	-2	+2	-1	+1
innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	80	11 8	80%	+12 🐼	+86	+5 <b>•</b>	+80
	People are recognised for coming up with new and innovative ways of working	62	30 8	<b>62</b> %	-8♥	+4	+2	+10 🐼
Enabling	My agency inspires me to come up with new or better ways of doing things	73	18 8	<b>73</b> %	0	+240	+20 <b> </b>	+25♠
	My agency recognises and supports the notion that failure is a part of innovation	51	41 8	<b>51</b> %	-1	+12 🐼	+11 🐼	+16 🐼

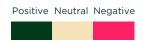
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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## **WELLBEING POLICIES AND SUPPORT**



#### **WELLBEING**

THE WELLBEING
SCORE PROVIDES A
MEASURE OF THE
PRACTICAL AND
CULTURAL
ELEMENTS THAT
ALLOW FOR A
SUSTAINABLE AND
HEALTHY WORKING
ENVIRONMENT.

+	YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL +8 &	VARIANCE FROM SPECIALIST AGENCIES +6 &	VARIANCE FROM SMALL SIZED AGENCIES +7
					. 0 0		., 0
oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	82 13	<b>82</b> %	+50	+18 🟠	+14 🚳	+19 🟠
ddns pu	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	82 13	82%	+3	+20 ♠	+16 <b>ૄ</b>	+19 🏠
policies a	My agency does a good job of promoting health and wellbeing	83 10 7	83%	+7♠	+20 ♠	+17 <b>♠</b>	+220
Wellbeing p	I think my agency cares about my health and wellbeing	87	87%	+2	+26♠	+19 🚱	+220
Well	I believe my immediate supervisor cares about my health and wellbeing	90	90%	+3	+5 <b>₽</b>	+2	+4

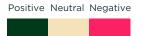
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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## **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How often do you find your work stressful?						1 1 2 2 1 3 2 2
Always		<b>3</b> %	+3	-2	-1	-2
Often		23%	+1	-3	0	-3
Sometimes		<b>51</b> %	-2	+2	0	+3
Rarely		24%	0	+60	+3	+4
Never		0%	-3	-2	-2	-2
To what extent is your work emotionally demanding?						
To a very large extent		<b>3</b> %	0	-5♥	-3	-4
To a large extent		13%	-2	-8 🔮	-5♥	-6♥
Somewhat		49%	+11 🐼	+110	+11 🐼	+10 🐼
To a small extent		25%	-3	+2	-1	0
To a very small extent		10%	-5 <b>0</b>	+1	-1	0

KEY

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

9

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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## **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		4%	-2	-4	-3	-5♥
Agree		25%	+7 <b>0</b>	+1	+4	+2
Neither agree nor disagree		28%	+4	-3	-2	-2
Disagree		<b>37</b> %	-3	+7 <b>0</b>	+4	+76
Strongly disagree		6%	-6♥	-1	-3	-2
In general, would you say that your health is:						
Excellent		8%	0	-2	-4	-3
Very good		<b>37</b> %	-1	+3	+1	+2
Good		42%	-1	+4	+6♠	+5♠
Fair		13%	+4	-2	0	-1
Poor		0%	-1	-3	-3	-3

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

9

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





## **PERFORMANCE**

%	VARIANCE	VARIANCE	VARIANCE	VARIANCE
	FROM 2022	FROM APS OVERALL	FROM SPECIALIST AGENCIES	FROM SMALL SIZED AGENCIES
<b>27</b> %	-9 <b>0</b>	0	-3	0
<b>58</b> %	+70	+3	+3	+4
12%	+1	-3	-1	-3
1%	0	-1	0	-1
1%	+1	+1	+1	+1
<b>27</b> %	+5 <b>☆</b>	+11 🐼	<b>+9</b>	+13 🔷
61%	-6♥	<b>+7♦</b>	+6�	+11 🐼
10%	0	-15 ♥	-12 <b>①</b>	-18 <b>O</b>
1%	0	-3	-2	-4
1%	+1	-1	0	-2
	58% 12% 1% 1% 27% 61% 10% 1%	58% +7€ 12% +1 1% 0 1% +1  27% +5€ 61% -6€ 10% 0 1% 0	58% +7	58%       +7

KEY

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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## **PERFORMANCE**

	RESPONSE SCA	LE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	85	11	85%	+7 <b>6</b>	+7 <b>6</b>	+4	+5♠
My workgroup has the tools and resources we need to perform well	48 26	26	48%	+15 ♠	-11 ❷	-11 👁	-3
The people in my workgroup use time and resources efficiently	82	11	82%	+8♠	+6♠	+3	+6 <b>☆</b>
My workgroup can readily adapt to new priorities and tasks	90		90%	+6 <b>☆</b>	+7♠	+6 <b>۞</b>	+80
The people in my workgroup cooperate to get the job done	90		90%	+4	+3	0	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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## **RETENTION**



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMA SIZED AGENCIES
Which of the following statements best reflects your urrent position?	current thoughts about working in your					
I want to leave my position as soon as possible		8%	0	-1	0	-2
I want to leave my position within the next 12 months		<b>17</b> %	+4	-7 <b>♥</b>	-5♥	-5♥
I want to stay working in my position for the next one to two years		48%	-1	+110	+7 <b>0</b>	+10 🐼
three years	your current position?	27%	-3	-2	-2	-3
I want to stay working in my position for at least the next three years  What best describes your plans involved with leaving I am planning to retire	your current position?			_		
three years	your current position?	0%	-6 <b>0</b>	-5 <b>♥</b>	-4	-4
Vhat best describes your plans involved with leaving	your current position?			_		
What best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency	your current position?	<b>0</b> % <b>50</b> %	-6 <b>♥</b> +32 <b>۞</b>	-5 <b>♥</b> +9 <b>♦</b>	-4 +24 <b>•</b>	-4 +32 <b>0</b>
What best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	your current position?	0% 50% 33%	-6 <b>♥</b> +32 <b>۞</b> -25 <b>♥</b>	-5 <b>♥</b> +9 <b>♦</b> +6 <b>♦</b>	-4 +24 <b>•</b>	-4 +32 <b>G</b>

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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## **RETENTION**



**EMPLOYEES WERE** ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE FIVE **REASONS FOR** LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What is the primary reason behind your desire to leav responses):	e your current position? (5 highest					
I wish to pursue a promotion opportunity		<b>27</b> %	-	-	-	-
I am looking to further my skills in another area		20%	-	-	-	-
Other		13%	-	-	-	-
I want to try a different type of work or I'm seeking a career change		<b>7</b> %	-	-	-	-
I am not satisfied with the work		<b>7</b> %	-	-	-	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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## **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
During the last 12 months and in the course of your discrimination on the basis of your background or a						
Yes		8%	0	-2	0	-1
No		92%	0	+2	0	+1
Did this discrimination occur in your current agency	?					
Yes	The data for this question has been hi	dden for anony	mity reasons.			
No	The data for this question has been hi	dden for anony	mity reasons.			

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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## **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
OPTIONS WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALI SIZED AGENCIES
ring the last 12 months, have you been subjected to orkplace?	harassment or bullying in your current					
es		<b>7</b> %	+3	-3	-1	-4
lo		90%	+3	+6 <b>☆</b>	+3	+7♠
lot sure	1	<b>3</b> %	-6♥	-3	-2	-3

The data for this question has been hidden for anonymity reasons.

The data for this question has been hidden for anonymity reasons.

KEY

It was reported by someone else

I did not report the behaviour



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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## **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	FROM SPECIALIST AGENCIES	FROM SMALL SIZED AGENCIES
Excluding behaviour reported to you as part of witnessed another APS employee in your age may be serious enough to be viewed as corru	ncy engaging in behaviour that you consider					
Yes		<b>3</b> %	+2	0	0	-2
No		93%	-5 <b>0</b>	+2	+2	+6 🚱
Not sure		<b>3</b> %	+3	-1	-1	-2
Would prefer not to answer		1%	0	-1	-1	-2

#### Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



VARIANCE VARIANCE

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## **DEMOGRAPHICS**

How do you describe your gender?	Responses
Man or male	53%
Woman or female	43%
Non-binary	0%
I use a different term	1%
Prefer not to say	3%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	1%
No	99%

Do you have an ongoing disability?	Responses
Yes	8%
No	92%

Do you have carer responsibilities?	Responses
Yes	44%
No	56%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	9%
No	91%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	79%
Australian Aboriginal and/or Torres Strait Islander	3%
New Zealander (excluding Maori)	4%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	21%
North-West European (excluding Anglo-European)	5%
Southern and Eastern European	5%
South-East Asian	4%
North-East Asian	3%
Southern and Central Asian	3%
North American	1%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	3%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	11%
No	78%
Not sure	11%

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PAGE 21.

Australian G

Australian G



#### **AGENCY POSITION**



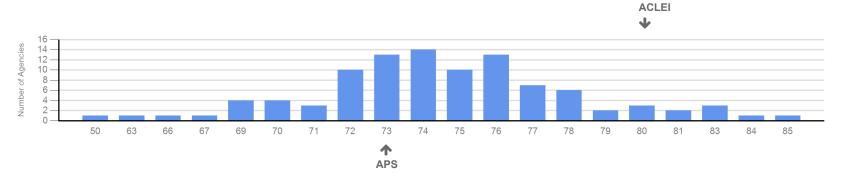
#### **AGENCY POSITION**

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. **ENABLING INNOVATION** AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

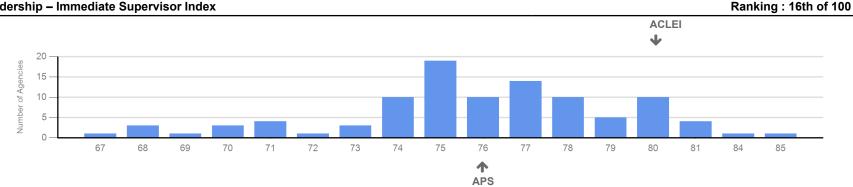
ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS **VALUES ARE NOT** CONSECUTIVE AS ONLY **INDEX SCORES RECEIVED** BY AN AGENCY ARE REPRESENTED.

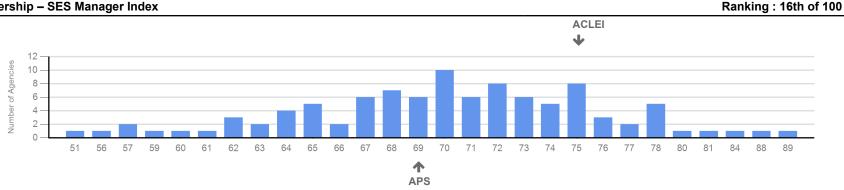
#### **Employee Engagement Index** Ranking: 8th of 100



#### Leadership - Immediate Supervisor Index



#### Leadership - SES Manager Index





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#### **AGENCY POSITION**



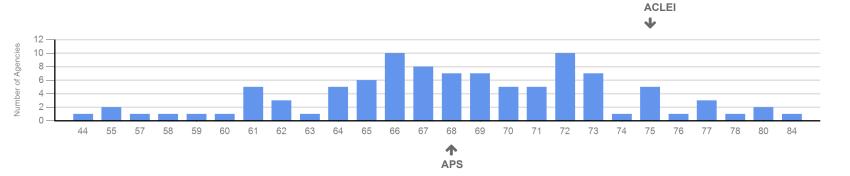
#### **AGENCY POSITION**

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. **ENABLING INNOVATION** AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

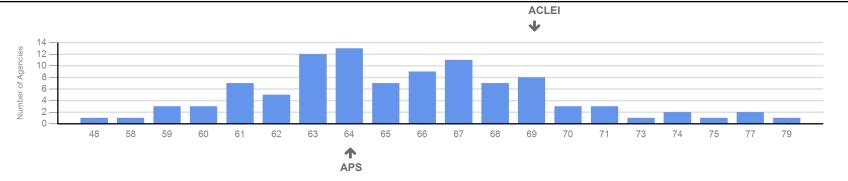
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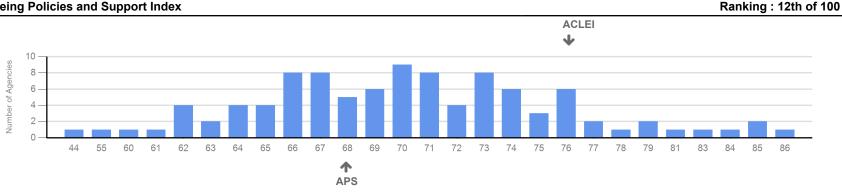




#### **Enabling Innovation Index** Ranking: 18th of 100



#### **Wellbeing Policies and Support Index**





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## SUGGESTED QUESTIONS TO FOCUS ON

4	A	
	U	"

# WHAT TO FOCUS ON?

THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.

	T 5 PERCENTAGE POINTS R THAN COMPARATOR  AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
.1	People are recognised for coming up with new and innovative ways of working	<b>62</b> %	-80	+4	+2	+100
.2	I think my agency cares about my health and wellbeing	87%	+2	+26 <b>0</b>	+190	+220
.3	Change is managed well in my agency	<b>70</b> %	+110	+27 <b>o</b>	+290	+350
.4	My immediate supervisor encourages me	<b>76</b> %	+90	0	-1	+2
.5	I believe my immediate supervisor cares about my health and wellbeing	90%	+3	+5 <b>0</b>	+2	+4
.6	My agency supports and actively promotes an inclusive workplace culture	<b>79</b> %	-80	0	-1	+4

Australian Government
Australian Public Service Commission

## TIME TO TAKE ACTION

<b><u></u></b>	CELEBRATE
What things do we do well?	
THINK ABOUT HOW WE CAN BUILD ON OUR STR WHAT WE ARE GOOD AT.	RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS
-	other opportunities coming out that we want to explore further?
HOW COULD WE INV	ESTIGATE? THROUGH LOOKING AT THE DATA IN

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<u>~</u>	OPPORTUNITIES
Areas we need plans:	to focus on and turn into action
WHAT ARE THE KEY TH HERE BETTER?	INGS WE NEED TO IMPROVE TO MAKE WORKING



# USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

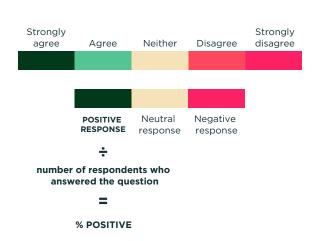
	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					



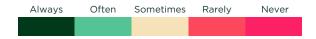
#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE AGREE TO DISAGREE SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

#### **ANONYMITY**

IT IS BEST PRACTICE NOT TO
DISPLAY THE RESULTS OF GROUPS
OF RESPONDENTS TO THE EXTENT
WHERE THE ANONYMITY OF
INDIVIDUALS MAY BE
COMPROMISED. RESULTS WILL NOT
BE SHOWN WHERE THERE ARE LESS
THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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