

Webform Confirmation

- Workflow
- Edit Details
- Templates
- Actions ▾

Correspondence

Status: Sent

Details 11C (b) - Business Information

Attachments 11C (b) - Business Information

Activity Involvements 11C (b) - Business Information

Compliance 11C (b) - Business Information

Properties 11C (b) - Business Information

Details

Identifier

11C (b) - Business Information

Type

Webform Confirmation

Author

To

Section 47F - Personal privacy

CC

BCC

Subject

Email Confirmation for Webform Submissions

Body

Your report has been submitted. Your reference for this report is 202461774220-2635

The information you have provided will now be assessed.

This assessment will identify if there is a corruption issue, within our jurisdiction. This is assessed according to the National Anti-Corruption Commission Act 2022 (NACC Act).

We may request additional information from you to help us to assess your allegation.

We aim to complete assessments within 90 days. See our Service Charter for more information.

Reply To

no-reply@argus.nacc.gov.au

Details

Correspondence Date

Recent Attachments



No Recent Attachments

Metrics

No metrics

Workflow History

Destination	User	When	
Sent	WEBFORM	17/06/2024 17:45	View
Type was changed to Webform Confirmation	WEBFORM	17/06/2024 17:45	
Initial	WEBFORM	17/06/2024 17:45	View

Subjects

Identifier	Name	Email Addresses
------------	------	-----------------

Attachments to Include

Add		Remove		
Media	Identifier	Name		
	ATT202413277	Email Confirmation for Webform Submissions.pdf		

Comments


[Add Comment](#)

No items

Relevant Records (from (b) - Business Information)

Add		Remove	
Drag a column header and drop it here to group by that column			
Record	Identifier	Title	

Tasks

Open	New	Move				
Task	Identifier	Assignee	Due	Status	Priority	

- Workflow
- Edit Details
- Templates
- Actions ▾



Note

Status: Completed

Details 11C (b) - Business Information

Attachments 11C (b) - Business Information

Activity Involvements 11C (b) - Business Information

Associations 11C (b) - Business Information

Compliance 11C (b) - Business Information

Properties 11C (b) - Business Information

Details

Identifier

11C (b) - Business Information

Type

Assessment Note

Author

Section 47F - Personal privacy 11C (b) - Business Information

Title

ASM Notes - 15-Jul-24

Content

ASM attended by: acting GM-E, Director Section 47F - Personal privacy, Section 47C - Deliberative processes), acting A/D Section 47F - Personal privacy, acting SAOs Section 47F - Personal privacy

Section 47E - Certain operations of agencies, Section 47C - Deliberative processes

Date

15/07/2024 13:25

Recent Attachments



No Recent Attachments

Workflow History

Destination	User	When	
Type was changed to Assessment Note	Section 47F - Personal privacy	15/07/2024 13:25	
Completed	Section 47F - Personal privacy	15/07/2024 13:25	View

Relevant Records (from 11C (b) - Business Information)

Add Remove

Drag a column header and drop it here to group by that column

Record	Identifier	Title

Comments

Add Comment

No items

Tasks

Open New Move

Task	Identifier	Assignee	Due	Status	Priority

OFFICIAL

11C (b) - Business Information

Case Update from Reporter

OFFICIAL

Workflow

Edit Details

Templates

Actions ▾



Note

Status: Completed

Details 11C (b) - Business Information

Attachments 11C (b) - Business Information

Activity Involvements 11C (b) - Business Information

Associations 11C (b) - Business Information

Compliance 11C (b) - Business Information

Properties 11C (b) - Business Information

- Move Activity
- Add Compliance Marker
- Add to Disposal Schedule
- Change Record Availability
- Change Record Type
- Clone Activity
- Manage Protective Marking
- Manage Running Sheet
- Manage Security Group
- Re-evaluate Metrics
- Records Management
- Regenerate Checklists

Details

Identifier

11C (b) - Business Information

Type

Phonecall

Author

Title

Case Update from Reporter

Content

Reporter Called 16:38 AEST

Reporter wanted to inform NACC that Corruption is Currently Ongoing and NACC needs to act fast. Reporter was informed that NACC cannot expedite the process and was informed of our processes. Reporter seemed dissatisfied with this answer and alleged the NACC was "as toothless as expected to be".

Date

19/06/2024 16:49

Caller

Section 47E - Certain operations of a... 11C (b) - Business Information

Recipient

Section 47E - Certain opera... 11C (b) - Business Information

Phone Number

Duration (Mins)

8

Recent Attachments



No Recent Attachments

Workflow History

Destination	User	When	
Type was changed to Phonecall	Section 47E - Certain operations of a	19/06/2024 16:56	
Completed	Section 47E - Certain operations of a	19/06/2024 16:56	View

Relevant Records

11C (b) - Business Information

Drag a column header and drop it here to group by that column

Record	Identifier	Title
--------	------------	-------

Comments

No items

Tasks

Task	Identifier	Assignee	Due	Status	Priority
------	------------	----------	-----	--------	----------

OFFICIAL

Reporter asked why they had not been contacted.

OFFICIAL

Workflow

Edit Details

Templates

Actions ▾



Note

Status: Completed

Details 11C (b) - Business Information

Attachments 11C (b) - Business Information

Activity Involvements 11C (b) - Business Information

Associations 11C (b) - Business Information

Compliance 11C (b) - Business Information

Properties 11C (b) - Business Information

Details

Identifier

11C (b) - Business Information

Type

Phonecall

Author

Section 47E - Certain operators of agencies, S 11C (b) - Business Information

Title

Reporter asked why they had not been contacted.

Content

Summary:

- Section 47E - Certain operators of agencies, S 11C (b) - Business Information was called back at 10:20 am AEST and the reporter was ID checked following the standard procedure.
- During the call the reporter ask/stated:
- Section 47E - Certain operators of agencies, S 11C (b) - Business Information stated that they had contacted the inspector as they had not been contacted by the Commission and their report had been with the Commission for over 90 days.
- Section 47E - Certain operators of agencies, S 11C (b) - Business Information stated that they had emailed Section 47E - Certain operators of agencies, S 11C (b) - Business Information the General Manager for Evaluations and NACC Inquiries to ask when they should expect a response from the triage process but had not received a response.
- Section 47E - Certain operators of agencies, S 11C (b) - Business Information asked why they had not received a response from Section 47E - Certain operators of agencies, S 11C (b) - Business Information and whether I could pass on their concerns.
- Section 47E - Certain operators of agencies, S 11C (b) - Business Information stated that they triage process is supposed to take 90 days.
- Section 47E - Certain operators of agencies, S 11C (b) - Business Information asked when they should contact the inspector again given their concerns.

During the call the reporter was informed:

- That I could not comment on why they had not received a response from their emails but I would put a note of their concerns on their referral.
- That the service charter stated that we would respond within 30 days where the report is not within jurisdiction, does not relate to corrupt conduct, and we need more information to assess the report. But that we aim to assess all reports within 90 days, and I could not comment on the report or provide an update.
- I reiterated that we aim to assess reports within 90 days but that this was not a guarantee, and reiterated the reasons that we would respond.
- That they could contact the Inspector if they would like and informed them that the Inspector is aware of our Service Charter.

Section 47E - Certain operations of agencies, Section 47F appeared to appreciate that I would put a note of their concerns on their referral and informed me that they would again email Section 47E - Certain operations of agencies, Section 47F and cc the inspector.

Section 47E - Certain operations of agencies, Section 47F appeared to acknowledge that I could not provide them an update on their referral.

Date

14/11/2024 10:53

Caller

Section 47E - Certain operations of agencies, Section 47F **11C (b) - Business Information**

Recipient

Section 47E - Certain operations of agencies, Section 47F **11C (b) - Business Information**

Phone Number

Section 47E - Certain operations of agencies, Section 47F **11C (b) - Business Information**

Duration (Mins)

0

Recent Attachments



No Recent Attachments

Workflow History

Destination	User	When	
Type was changed to Phonecall	<small>Section 47E - Certain operations of agencies, Section 47F</small>	14/11/2024 10:55	
Completed	<small>Section 47E - Certain operations of agencies, Section 47F</small>	14/11/2024 10:55	View

Relevant Records (from **11C (b) - Business Information**)

Add
Remove

Drag a column header and drop it here to group by that column


Record	Identifier	Title

Comments

Add Comment

No items

Tasks

Open	New	Move				
Task	Identifier	Assignee	Due	Status	Priority	

OFFICIAL

Call back attempt made at 15:03 4/10/2024

OFFICIAL

- Workflow
- Edit Details
- Templates
- Actions ▾



Note

Status: Completed

Details 11C (b) - Business Information

Attachments 11C (b) - Business Information

Activity Involvements 11C (b) - Business Information

Associations 11C (b) - Business Information

Compliance 11C (b) - Business Information

Properties 11C (b) - Business Information

Details

Identifier

11C (b) - Business Information

Type

Phonecall

Author

Title

Call back attempt made at 15:03 4/10/2024

Content

Callback attempt made at 15:04 wst on 4/10/2024. Call went straight to voicemail and the following message was left "I am calling from the National Anti-Corruption Commission. I will make another attempt at a later time". Call back rescheduled for 10:30 am 8/10/2024

Date

04/10/2024 17:06

Caller

Recipient

Phone Number

Duration (Mins)

0

Recent Attachments



No Recent Attachments

Workflow History

Destination	User	When	
Type was changed to Phonecall	Section 47E - Certain operations of age	04/10/2024 17:08	
Completed	Section 47E - Certain operations of age	04/10/2024 17:08	View

Relevant Records (from 11C (b) - Business Information)


Drag a column header and drop it here to group by that column

Record	Identifier	Title
--------	------------	-------

Comments

No items

Tasks



Task	Identifier	Assignee	Due	Status	Priority
------	------------	----------	-----	--------	----------

OFFICIAL

Call back to [redacted] at 15:17 on 4/10/2024

OFFICIAL

Workflow

Edit Details

Templates

Actions ▾



Note

Status: Completed

Details 11C (b) - Business Information

Attachments 11C (b) - Business Information

Activity Involvements 11C (b) - Business Information

Associations 11C (b) - Business Information

Compliance 11C (b) - Business Information

Properties 11C (b) - Business Information

Details

Identifier

11C (b) - Business Information

Type

Phonecall

Author

Title

Call back to [redacted] at 15:17 on 4/10/2024

Content

Call back to [redacted] successful - may disregard previous requests from 4/10/2024

[redacted] identified through email address, webform ID and address.

[redacted] wanting an update on submitted webform

[redacted] was advised that the submission is currently being assessed and have no further information.

[redacted] was advised that they would receive outcome via email

[redacted] asked how long it would take as it has been over the 90 days.

[redacted] was advised that no time frame could be given and some assessments can go over the anticipated 90 days.

[redacted] was advised unable to put him in contact with assessment to discuss.

[redacted] queried when lodged. Advised 17/6/2024. explained reports dont necessarily get allocated the day they are lodged.

[redacted] advised would be lodging a complaint with the inspector regarding the delay

Date

04/10/2024 17:32

Caller

Section 47E - Certain operations of age

11C (b) - Business Information

Recipient

Section 47E - Certain operations of age

11C (b) - Business Information

Phone Number

Section 47E - Certain operations of age

11C (b) - Business Information

Duration (Mins)

17

Recent Attachments



No Recent Attachments

Workflow History

Destination	User	When	
Type was changed to Phonecall	<small>Section 47E - Certain operations of age</small>	04/10/2024 17:46	
Completed	<small>Section 47E - Certain operations of age</small>	04/10/2024 17:46	View

Relevant Records (from 11C (b) - Business Information)

Add	Remove	
Drag a column header and drop it here to group by that column		
Record	Identifier	Title

Comments

[Add Comment](#)

No items

Tasks

Open	New	Move				
Task	Identifier	Assignee	Due	Status	Priority	

OFFICIAL

Caller concerned about lack of action/contact from the NACC

OFFICIAL

- Workflow
- Edit Details
- Templates
- Actions ▼



Note

Status: Completed

Details 11C (b) - Business Information

Attachments 11C (b) - Business Information

Activity Involvements 11C (b) - Business Information

Associations 11C (b) - Business Information

Compliance 11C (b) - Business Information

Properties 11C (b) - Business Information

Details

Identifier

11C (b) - Business Information

Type

Phonecall

Author

Section 47E - Certain operations of 11C (b) - Business Information

Title

Caller concerned about lack of action/contact from the NACC

Content

A callback was made to Section 47E - Certain operations of at 14:20 AEST on the 2/12/24. The caller was identified as Section 47E - Certain operations of a

Section 47E - Certain operations of

During the call, the caller stated:

- That they wanted me to confirm that Section 47E - Certain operations of had received his emails
- That they have been in contact with the Inspector regarding the service and lack of action by the Commission

The caller was informed:

- That I could not comment on, or confirm anything regarding emails sent to Section 47E - Certain operations of
- That I cannot provide an email address
- That I noted his previous correspondence, and could only restate what he has been told in previous calls; that his matter is still under assessment
- That I was sorry for the delay, however, sometimes matters can take longer than 90 days to be assessed

Date
02/12/2024 14:41
Caller
Recipient
Phone Number

Section 47E - Certain operations **11C (b) - Business Information**

Duration (Mins)
6

Recent Attachments



No Recent Attachments

Workflow History

Destination	User	When	
Type was changed to Phonecall	<small>Section 47E - Certain operations</small>	02/12/2024 14:54	
Completed	<small>Section 47E - Certain operations</small>	02/12/2024 14:54	View

Relevant Records (from 11C (b) - Business Information)

Drag a column header and drop it here to group by that column

Record	Identifier	Title
--------	------------	-------

Comments

No items

Tasks

Task	Identifier	Assignee	Due	Status	Priority
------	------------	----------	-----	--------	----------

OFFICIAL